# EXHIBIT #1

#### Consolidated Elements for State Consumer Protection Law "Unfairness" Claims

Sixteen states have consumer protection claims premised on unfair, unlawful, offensive to public policy, harmful, or unconscionable conduct ("unfairness" claims). The State AGs will be relying on the same body of evidence to prove each state's unfairness claim.

# I. <u>Categories of Unfairness – CA, CO, CT, DE, IL, IN, KS, KY, LA, MN, NE, NJ, NC, NY, PA, SC</u>

#### A. <u>Unfair Conduct - CA, CO, CT, DE, IL, IN, LA, MN, NE, NC, NY, PA, SC</u>

Thirteen states' claims prohibit unfair conduct, which is defined in similar terms.

What Constitutes Unfair Conduct	States
Immoral, unethical, oppressive, or unscrupulous	CO, CT, IL, LA, MN, NE, NC, PA, SC
	CO, CT, DE, IL, LA, MN, NE, NC,
Offends public policy, statutes, or common law	NY, PA, SC
	CA, CO, CT, DE, IL, LA, MN, NC,
Caused harm or harm outweighs utility of conduct	NY
Conduct was unfair	IN

#### B. Unconscionable Conduct -KS, KY, MN, NE, NJ

To prevail on their unfairness claims, five states can show that Meta engaged in "unconscionable" conduct.

What is Unconscionable Conduct	States
Unequal bargaining power/superior resources	KS, KY, NC
Materially departs from standards of good faith	NJ
Conduct was Unconscionable	MN, NE

# II. Connection to Commerce – CA, CO, CT, DE, IL, IN, KS, KY, LA, MN, NE, NC, NJ, PA, SC

Most states' "unfairness" claims require them to prove that Meta's conduct was in connection with trade, commerce, business, in connection with Meta's role as a supplier, or in connection with merchandise. The State AGs will introduce and rely on the same body of evidence to prove this element for each state.

Term	States
Course of Business or Business Act	CA, CO, MN
Trade or Commerce	CT, IL, KY, LA, NE, NC, PA, SC
Consumer transaction	IN, KS, NE
Supplier	IN, KS, NE
Merchandise	DE, NJ

### III. Impact on the Public – CO, NE, NY, SC

Four states' claims require showing, at least in part, that Meta's deceptive conduct has or has had an impact on the public.

	<b>Public Impact Considerations:</b>	States
For cond	uct prior to May 23, 2019, considers:	
i.	Number of consumers impacted;	
ii.	Sophistication of affected consumers;	
iii.	Bargaining power of affected consumers;	
iv.	Evidence of prior impact;	
v.	Evidence of future impact.	CO
Conduct	impacts the public interest	NE
Conduct	was persistent or repeated	NY
Considers evidence of likelihood of repetition		
based on evidence of past similar conduct or		
company procedures that risk recurrence.		SC

### IV. Knowledge/Awareness/Intent

Several states' claims incorporate some form of knowledge, awareness, or intent into their consumer protection claims. In some states, this mental state is part of proving liability for deceptive conduct, while in others, it is relevant primarily to the imposition of civil penalties. These standards range from showing that a company knew or should have known a statement was misleading, to acting with intent to deceive or recklessness. This broader relevance highlights that mental state considerations extend well beyond a narrow subset of jurisdictions.